

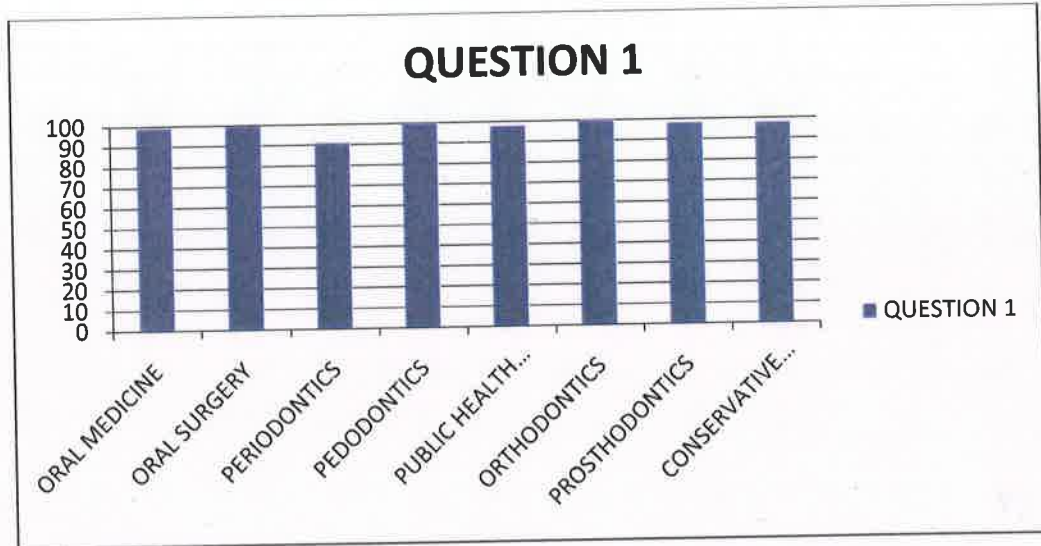
**PATIENT FEEDBACK ON THE
DEPARTMENT**

2021

PATIENT DENTIST INTERACTION

PATIENT FEEDBACK ON THE DEPARTMENT

Question 1 : Dental staff were concentrating on their work



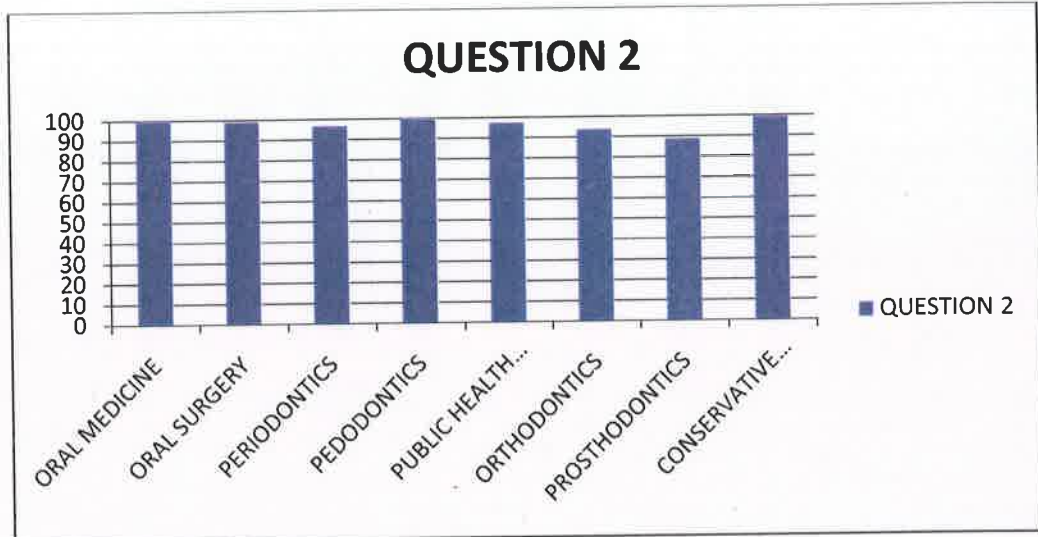
DEPARTMENT	SCORES IN PERCENTAGE
ORAL MEDICINE AND RADIOLOGY	99
ORAL SURGERY	99.5
PERIODONTICS	91.1
PEDODONTICS	100
PUBLIC HEALTH DENTISTRY	98
ORTHODONTICS	100
PROSTHODONTICS	98.2
CONSERVATIVE DENTISTRY AND ENDODONTICS	98

For 

Dr. C.J.VENKATA KRISHNAN, M.D.S., Ph.D.,
PRINCIPAL
TAGORE DENTAL COLLEGE & HOSPITAL
Rathinamangalam, Vandalur Post,
Melakottaiyur, Chennai - 600 127.

PATIENT FEEDBACK ON THE DEPARTMENT

Question 2 : Dentist was friendly



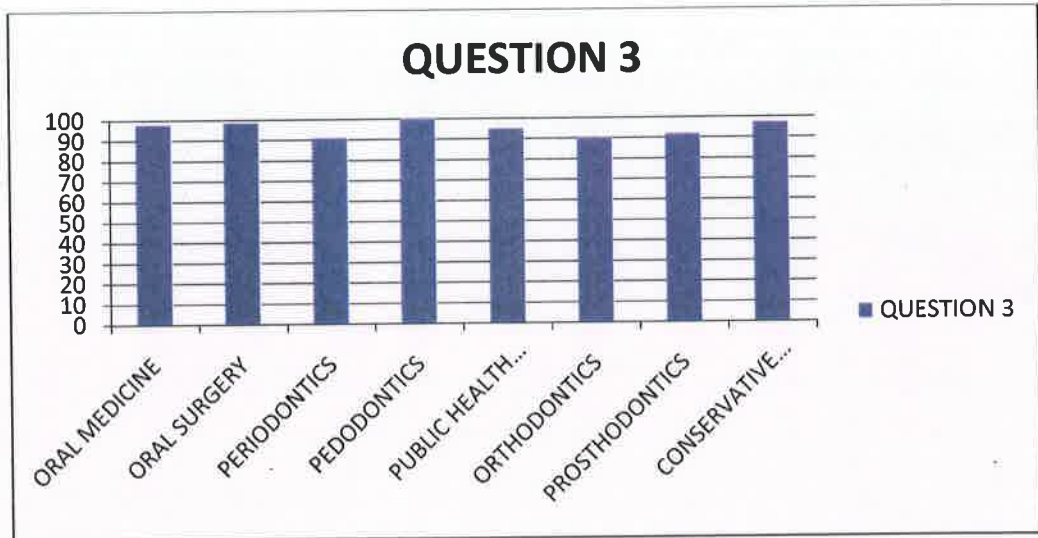
DEPARTMENT	SCORES IN PERCENTAGE
ORAL MEDICINE AND RADIOLOGY	100
ORAL SURGERY	99.1
PERIODONTICS	96.7
PEDODONTICS	100
PUBLIC HEALTH DENTISTRY	97.5
ORTHODONTICS	94
PROSTHODONTICS	89
CONSERVATIVE DENTISTRY AND ENDODONTICS	99.3

For

Dr. C.J.VENKATA KRISHNAN, M.D.S., Ph.D.,
PRINCIPAL
TAGORE DENTAL COLLEGE & HOSPITAL
Rathinamangalam, Vandalur Post,
Melakottaiyur, Chennai - 600 127.

PATIENT FEEDBACK ON THE DEPARTMENT

Question 3 : Dentist explained the procedures before start of treatment



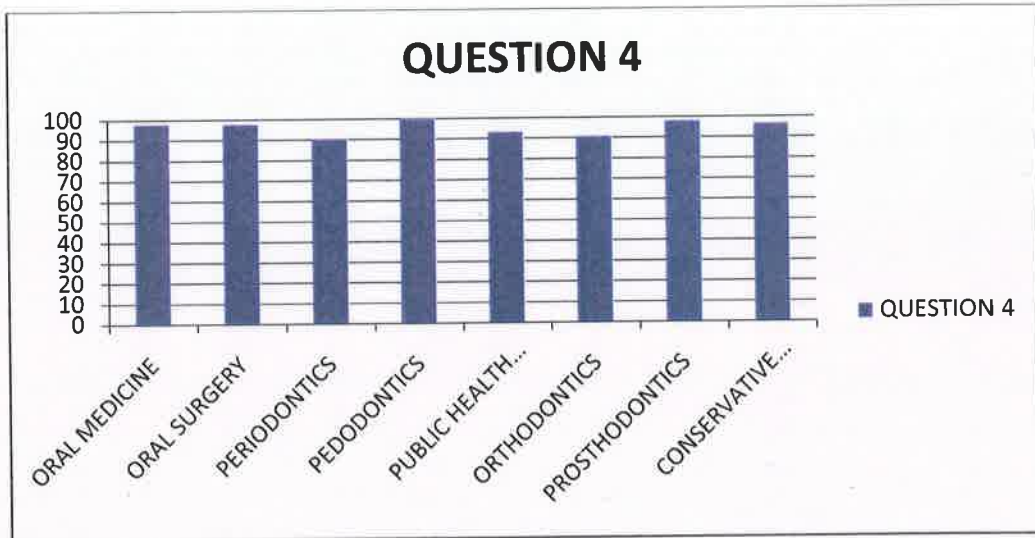
DEPARTMENT	SCORES IN PERCENTAGE
ORAL MEDICINE AND RADIOLOGY	98
ORAL SURGERY	98.7
PERIODONTICS	91.2
PEDODONTICS	100
PUBLIC HEALTH DENTISTRY	95
ORTHODONTICS	90
PROSTHODONTICS	92
CONSERVATIVE DENTISTRY AND ENDODONTICS	97.5

For

Dr. C.J.VENKATA KRISHNAN, M.D.S., Ph.D.,
PRINCIPAL
 TAGORE DENTAL COLLEGE & HOSPITAL
 Rathinamangalam, Vandalur Post,
 Melakottaiyur, Chennai - 600 127.

PATIENT FEEDBACK ON THE DEPARTMENT

Question 4 : Dentist gave me advices after treatment



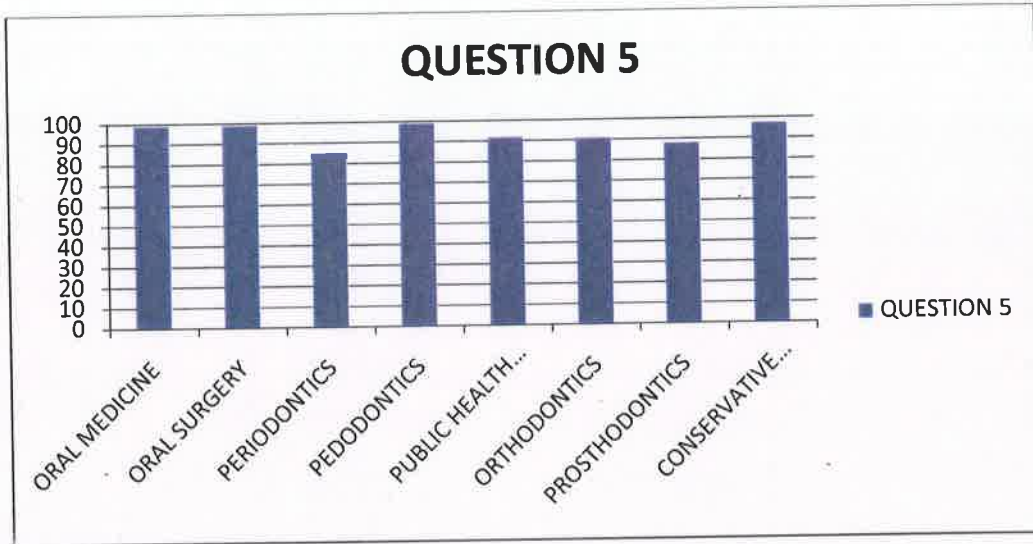
DEPARTMENT	SCORES IN PERCENTAGE`
ORAL MEDICINE AND RADIOLOGY	98
ORAL SURGERY	97.8
PERIODONTICS	90.5
PEDODONTICS	100
PUBLIC HEALTH DENTISTRY	93.3
ORTHODONTICS	91
PROSTHODONTICS	98.2
CONSERVATIVE DENTISTRY AND ENDODONTICS	96.7

For

Dr. C.J.VENKATA KRISHNAN, M.D.S., Ph.D.,
PRINCIPAL
TAGORE DENTAL COLLEGE & HOSPITAL
Rathinamangalam, Vandalur Post,
Melakottaiyur, Chennai - 600 127.

PATIENT FEEDBACK ON THE DEPARTMENT

Question 5 : Dentist facial expression was cheerful with a smile



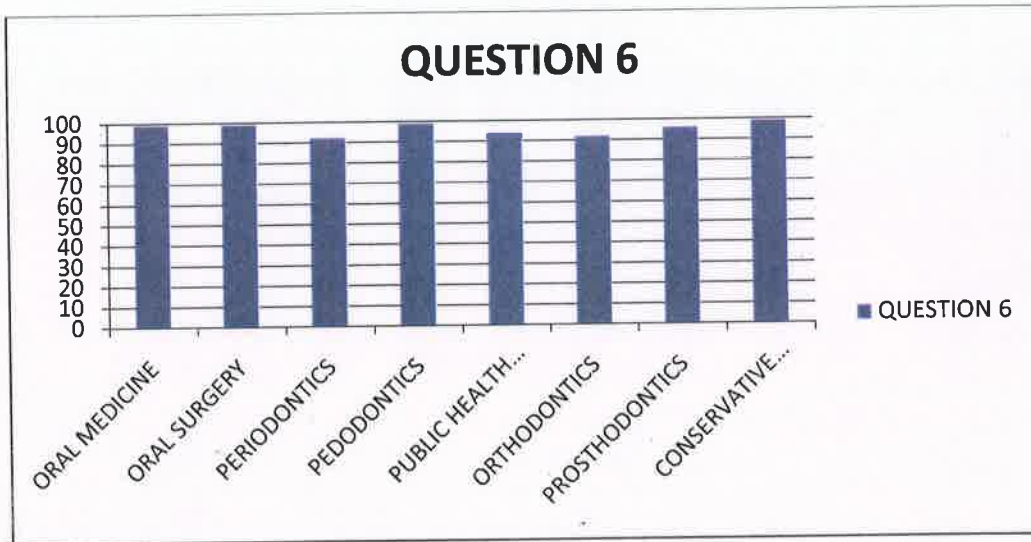
DEPARTMENT	SCORES IN PERCENTAGE
ORAL MEDICINE AND RADIOLOGY	99
ORAL SURGERY	99.1
PERIODONTICS	84.8
PEDODONTICS	99
PUBLIC HEALTH DENTISTRY	91.8
ORTHODONTICS	91
PROSTHODONTICS	88
CONSERVATIVE DENTISTRY AND ENDODONTICS	97.5

For

Dr. C.J.VENKATA KRISHNAN, M.D.S., Ph.D.,
 PRINCIPAL
 TAGORE DENTAL COLLEGE & HOSPITAL
 Rathinamangalam, Vandalur Post,
 Melakottaiyur, Chennai - 600 127.

PATIENT FEEDBACK ON THE DEPARTMENT

Question 6 : Dentist did not criticize my oral condition or compared it with others



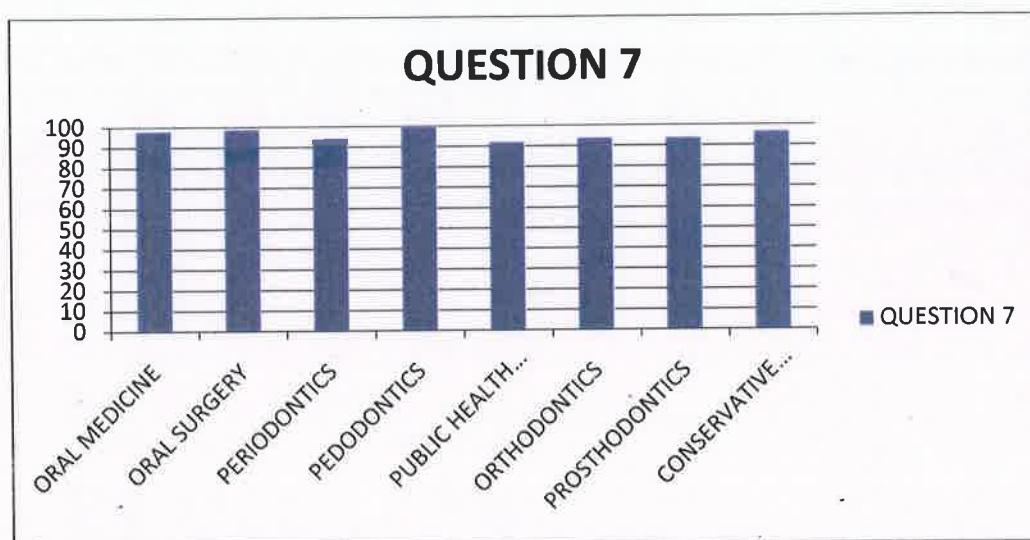
DEPARTMENT	SCORES IN PERCENTAGE
ORAL MEDICINE AND RADIOLOGY	99
ORAL SURGERY	99.1
PERIODONTICS	92.3
PEDODONTICS	99
PUBLIC HEALTH DENTISTRY	93.8
ORTHODONTICS	92
PROSTHODONTICS	96
CONSERVATIVE DENTISTRY AND ENDODONTICS	99.1

For

Dr. C.J.VENKATA KRISHNAN, M.D.S., Ph.D.
PRINCIPAL
TAGORE DENTAL COLLEGE & HOSPITAL
Rathinamangalam, Vandalur Post.
Melakottaiyur, Chennai - 600 127.

PATIENT FEEDBACK ON THE DEPARTMENT

Question 7 : Dentist asked appropriate questions during offering care



DEPARTMENT	SCORES IN PERCENTAGE
ORAL MEDICINE AND RADIOLOGY	98
ORAL SURGERY	98.7
PERIODONTICS	93.7
PEDODONTICS	100
PUBLIC HEALTH DENTISTRY	92
ORTHODONTICS	94
PROSTHODONTICS	94
CONSERVATIVE DENTISTRY AND ENDODONTICS	96.7

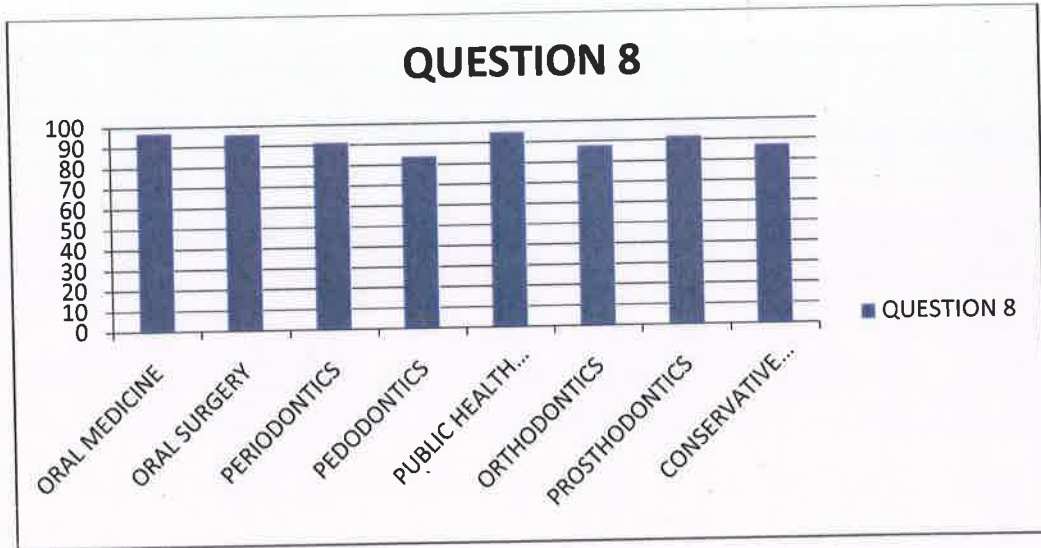
For

Dr. C.J.VENKATA KRISHNAN, M.D.S., Ph.D.,
PRINCIPAL
TAGORE DENTAL COLLEGE & HOSPITAL
 Rathinamangalam, Vandalur Post,
 Melakottaiyur, Chennai - 600 127.

TECHNICAL COMPETANCY

PATIENT FEEDBACK ON THE DEPARTMENT

Question 8 : Treatment offered was not painful



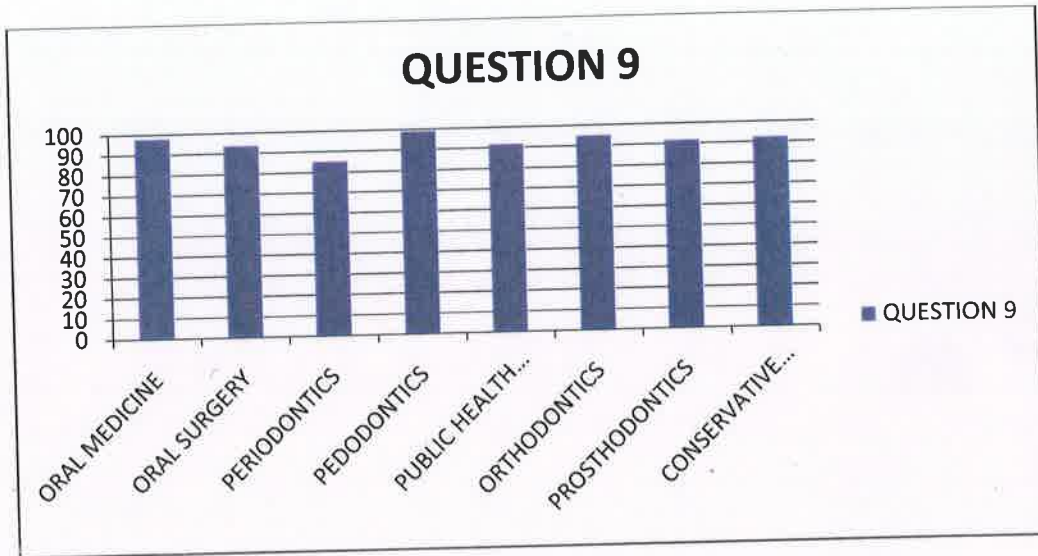
DEPARTMENT	SCORES IN PERCENTAGE
ORAL MEDICINE AND RADIOLOGY	97
ORAL SURGERY	96
PERIODONTICS	91.6
PEDODONTICS	84
PUBLIC HEALTH DENTISTRY	95.2
ORTHODONTICS	88
PROSTHODONTICS	92
CONSERVATIVE DENTISTRY AND ENDODONTICS	87.3

For

Dr. C.J.VENKATA KRISHNAN, M.D.S., Ph.D.,
 PRINCIPAL
 TAGORE DENTAL COLLEGE & HOSPITAL
 Rathinamangalam, Vandalur Post,
 Melakottaiyur, Chennai - 600 127.

PATIENT FEEDBACK ON THE DEPARTMENT

Question 9 : Thorough dental examination was done



DEPARTMENT	SCORES IN PERCENTAGE
ORAL MEDICINE AND RADIOLOGY	98
ORAL SURGERY	93.8
PERIODONTICS	85.2
PEDODONTICS	99
PUBLIC HEALTH DENTISTRY	91.8
ORTHODONTICS	95
PROSTHODONTICS	92
CONSERVATIVE DENTISTRY AND ENDODONTICS	92.6

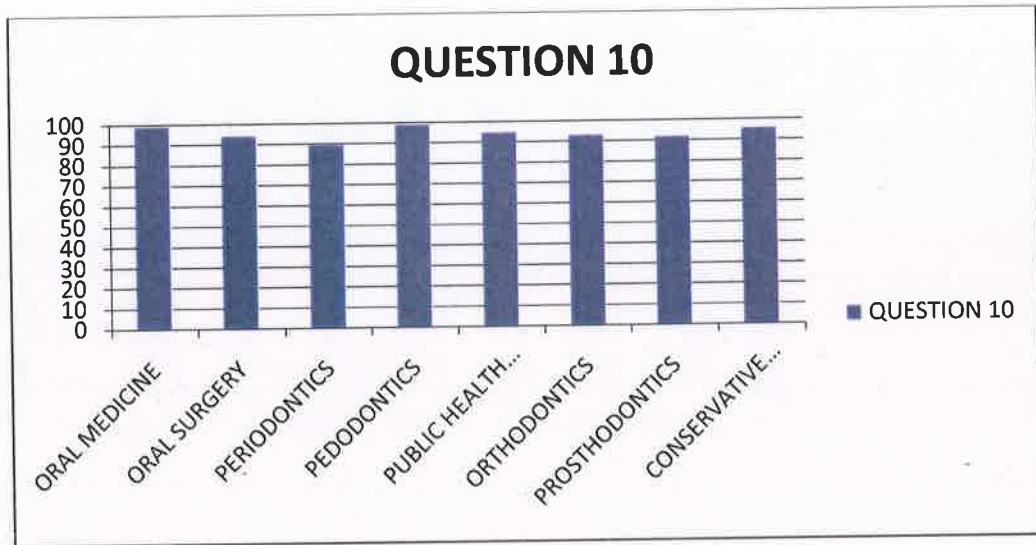
For



Dr. C.J.VENKATA KRISHNAN, M.D.S., Ph.D.,
PRINCIPAL
TAGORE DENTAL COLLEGE & HOSPITAL
 Rathinamangalam, Vandalur Post,
 Melakottaiyur, Chennai - 600 127.

PATIENT FEEDBACK ON THE DEPARTMENT

Question 10 : Received good quality treatment



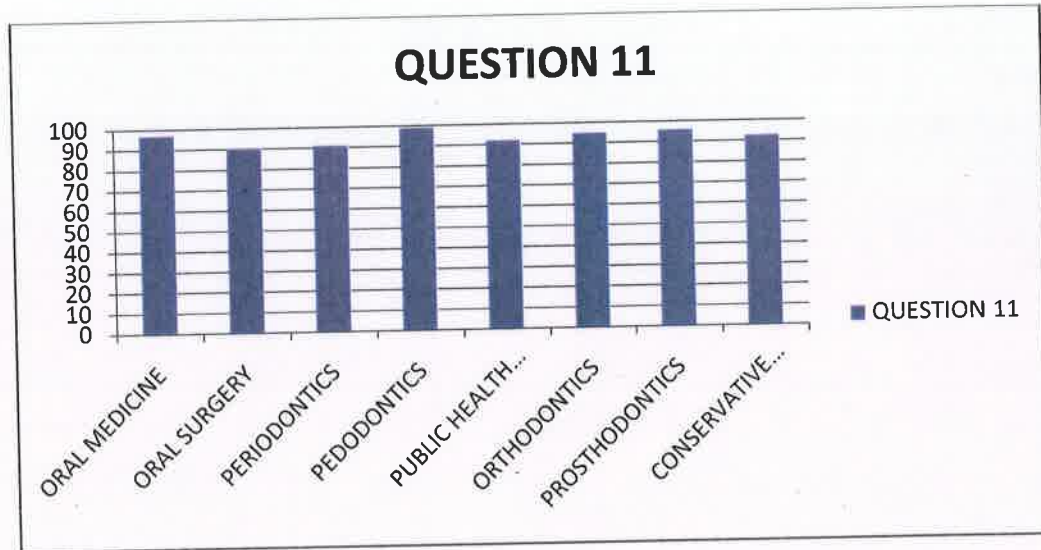
DEPARTMENT	SCORES
ORAL MEDICINE AND RADIOLOGY	99
ORAL SURGERY	94.3
PERIODONTICS	89.5
PEDODONTICS	99
PUBLIC HEALTH DENTISTRY	94.8
ORTHODONTICS	93
PROSTHODONTICS	92
CONSERVATIVE DENTISTRY AND ENDODONTICS	95.6

For 

Dr. C.J.VENKATA KRISHNAN, M.D.S., Ph.D.
PRINCIPAL
TAGORE DENTAL COLLEGE & HOSPITAL
Rathinamangalam, Vandalur Post,
Melakottaiyur, Chennai - 600 127.

PATIENT FEEDBACK ON THE DEPARTMENT

Question 11 : Dental instruments used were sterilized



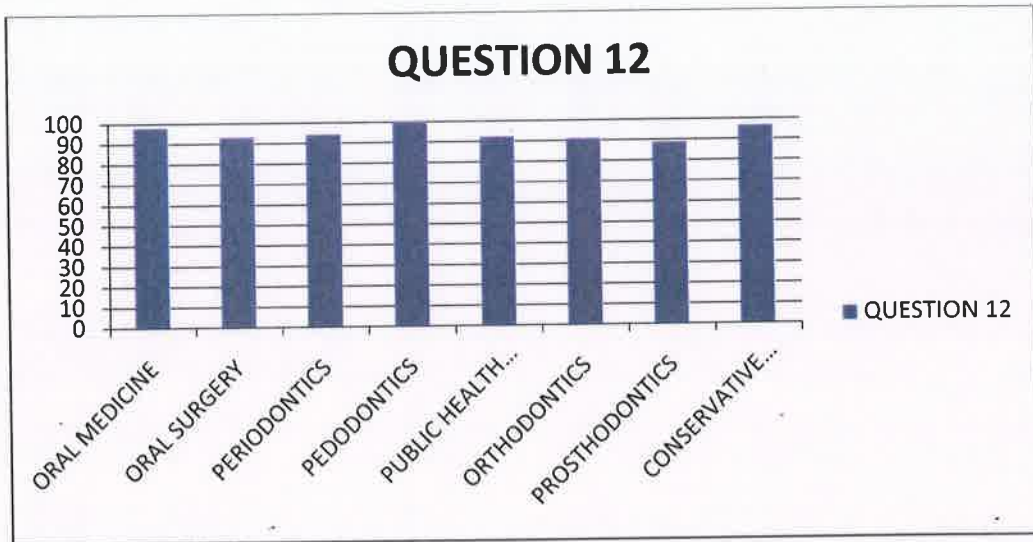
DEPARTMENT	SCORES IN PERCENTAGE
ORAL MEDICINE AND RADIOLOGY	97
ORAL SURGERY	90.1
PERIODONTICS	91.2
PEDODONTICS	99
PUBLIC HEALTH DENTISTRY	92.3
ORTHODONTICS	95
PROSTHODONTICS	96
CONSERVATIVE DENTISTRY AND ENDODONTICS	92.7

For

Dr. C.J.VENKATA KRISHNAN, M.D.S., Ph.D.,
PRINCIPAL
TAGORE DENTAL COLLEGE & HOSPITAL
Rathinamangalam, Vandalur Post,
Melakottaiyur, Chennai - 600 127.

PATIENT FEEDBACK ON THE DEPARTMENT

Question 12 : Treatment timetable was explained previously and was maintained



DEPARTMENT	SCORES IN PERCENTAGE
ORAL MEDICINE AND RADIOLOGY	98
ORAL SURGERY	93.4
PERIODONTICS	94.3
PEDODONTICS	100
PUBLIC HEALTH DENTISTRY	92.3
ORTHODONTICS	91
PROSTHODONTICS	89
CONSERVATIVE DENTISTRY AND ENDODONTICS	96.7

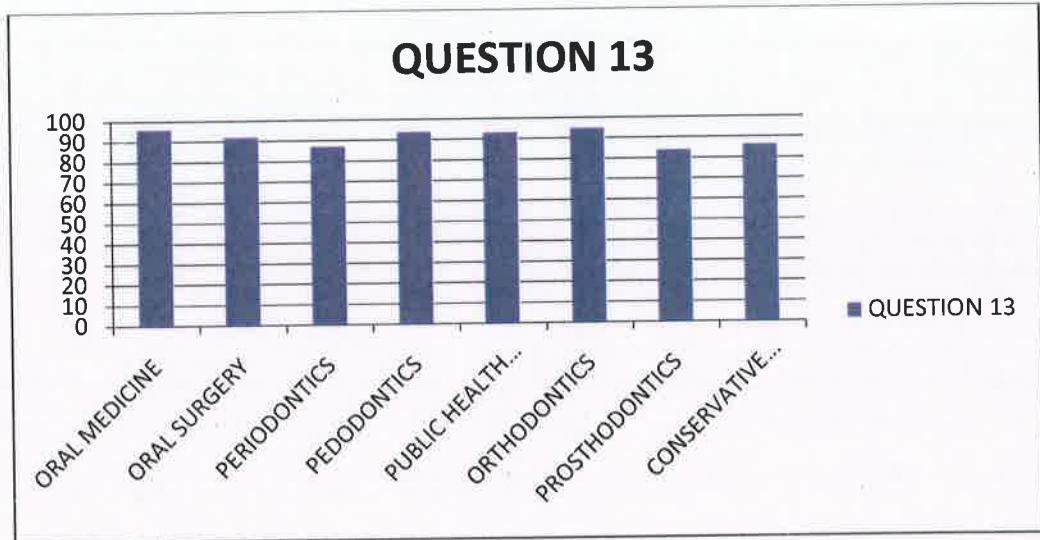
For


Dr. C.J.VENKATA KRISHNAN, M.D.S., Ph.D.,
 PRINCIPAL
 TAGORE DENTAL COLLEGE & HOSPITAL
 Rathinamangalam, Vandalur Post,
 Melakottaiyur, Chennai - 600 127.

ADMINISTRATIVE EFFICIENCY

PATIENT FEEDBACK ON THE DEPARTMENT

Question 13 : Working hours of the clinic were suitable



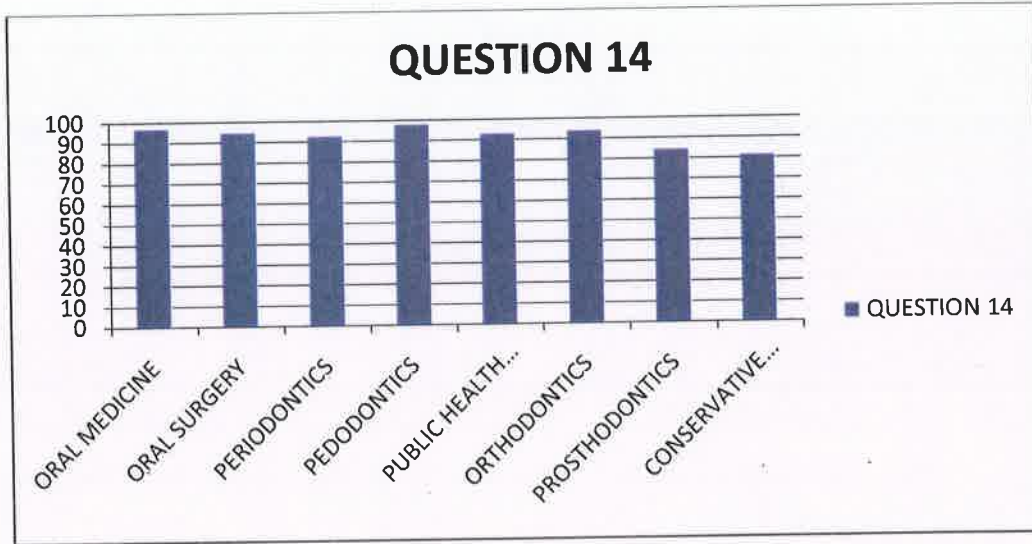
DEPARTMENT	SCORES IN PERCENTAGE
ORAL MEDICINE AND RADIOLOGY	96
ORAL SURGERY	92.1
PERIODONTICS	87.2
PEDODONTICS	94
PUBLIC HEALTH DENTISTRY	93.3
ORTHODONTICS	95
PROSTHODONTICS	84
CONSERVATIVE DENTISTRY AND ENDODONTICS	86.5

For 

Dr. C.J.VENKATA KRISHNAN, M.D.S., Ph.D.,
PRINCIPAL
TAGORE DENTAL COLLEGE & HOSPITAL
Rathinamangalam, Vandalur Post,
Melakottaiyur, Chennai - 600 127.

PATIENT FEEDBACK ON THE DEPARTMENT

Question 14 : I did not wait for long to have an appointment



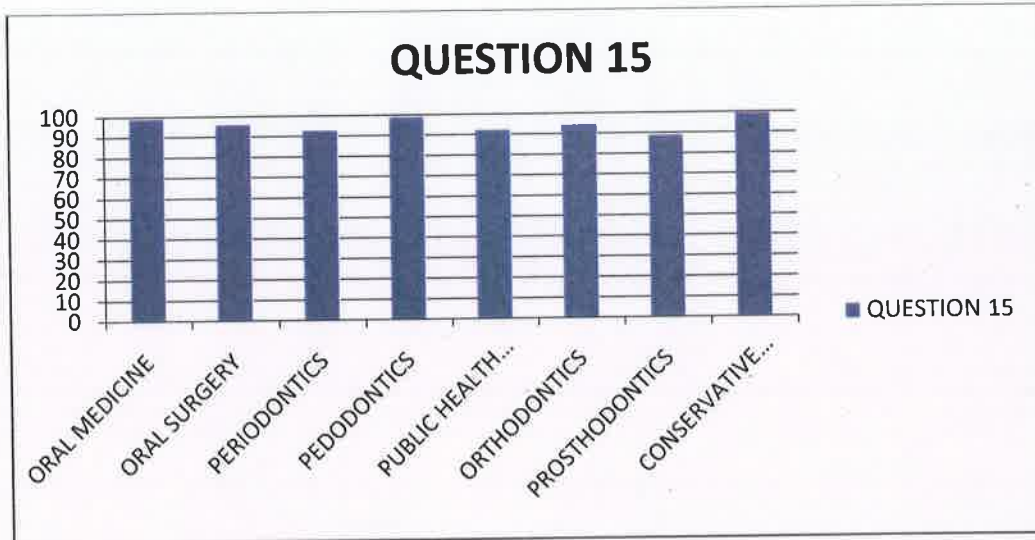
DEPARTMENT	SCORES IN PERCENTAGE
ORAL MEDICINE AND RADIOLOGY	97
ORAL SURGERY	94.7
PERIODONTICS	92.7
PEDODONTICS	98
PUBLIC HEALTH DENTISTRY	93
ORTHODONTICS	94
PROSTHODONTICS	84.4
CONSERVATIVE DENTISTRY AND ENDODONTICS	81.5

For 

Dr. C.J.VENKATA KRISHNAN, M.D.S., Ph.D.,
PRINCIPAL
TAGORE DENTAL COLLEGE & HOSPITAL
Rathinamangalam, Vandalur Post,
Melakottaiyur, Chennai - 600 127.

PATIENT FEEDBACK ON THE DEPARTMENT

Question 15 : Treatment was completed to my satisfaction



DEPARTMENT	SCORES IN PERCENTAGE
ORAL MEDICINE AND RADIOLOGY	99
ORAL SURGERY	96
PERIODONTICS	92.8
PEDODONTICS	99
PUBLIC HEALTH DENTISTRY	92.3
ORTHODONTICS	94
PROSTHODONTICS	89
CONSERVATIVE DENTISTRY AND ENDODONTICS	99.2

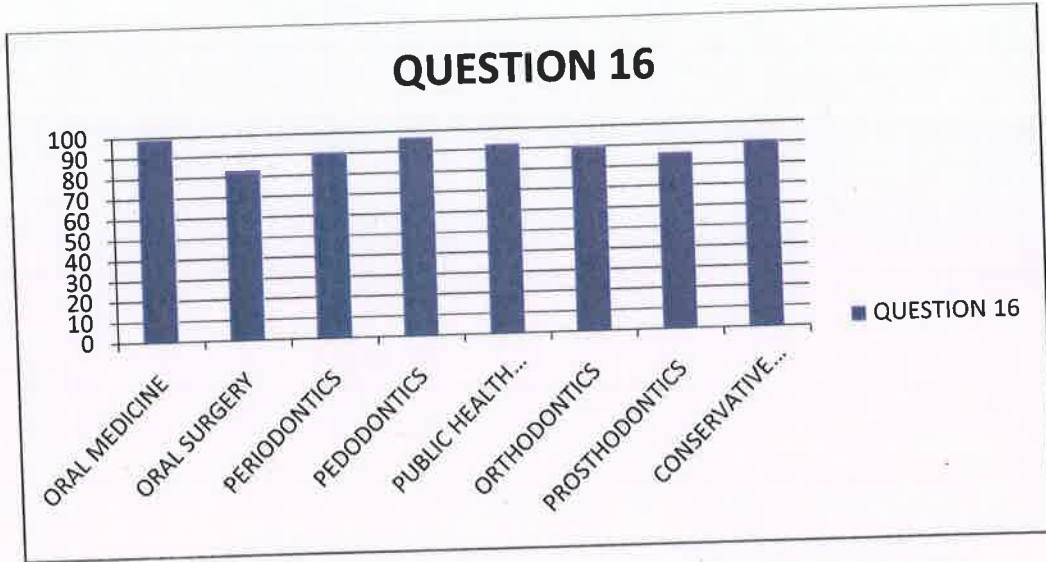
For 

Dr. C.J.VENKATA KRISHNAN, M.D.S., Ph.D.,
 PRINCIPAL
 TAGORE DENTAL COLLEGE & HOSPITAL
 Rathinamangalam, Vandalur Post,
 Melakottaiyur, Chennai - 600 127.

CLINICAL SETUP ENVIRONMENT

PATIENT FEEDBACK ON THE DEPARTMENT

Question 16 : Comfortable waiting area



DEPARTMENT	SCORES
ORAL MEDICINE AND RADIOLOGY	99
ORAL SURGERY	83
PERIODONTICS	90.9
PEDODONTICS	97
PUBLIC HEALTH DENTISTRY	92.6
ORTHODONTICS	90
PROSTHODONTICS	86
CONSERVATIVE DENTISTRY AND ENDODONTICS	91

For 

Dr. C.J. VENKATA KRISHNAN, M.D.S., Ph.D.,
 PRINCIPAL
 TAGORE DENTAL COLLEGE & HOSPITAL
 Rathinamangalam, Vandalur Post,
 Melakottaiyur, Chennai - 600 127.

06/01/2022

Chennai

From

The Patient Feedback Committee

Tagore Dental College and Hospital, Chennai

To

The Professor and Head

Department of Periodontics,

Tagore Dental College and Hospital, Chennai

Respected Mam

Sub: Suggestions regarding the feedback forms submitted for the year 2021

This is to bring it to your kind notice regarding the Patient feedback forms submitted by your department for the year 2021; the following points are suggested regarding the same for the betterment of patients' service and take immediate action.

1. Only 84.8% of patients were satisfied with Dentist facial expression, Hence Committee suggested doctors and students to be more welcoming towards patients, and work with a smile and not be rude or harsh to the patients.
2. Only 85.2% of patients have suggested thorough dental examination was done. Committee suggested doctors to take a thorough medical history and clinical findings.

Thanking you



Chairman

Patient Feedback Committee

11/01/2022

From

Dr. Bhuvaneshwari

Head of Department

Department of Periodontics,

Tagore Dental College & Hospital, Chennai.

To

The Principal,

Tagore Dental College and Hospital, Chennai.

Respected Sir

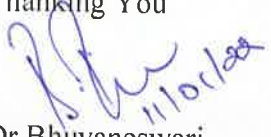
Sub: Suggestions regarding the feedback forms submitted for the year 2021.

With reference to the communication and valuable suggestions received, from the Patient feedback committee, for the year 2021, the following action has been taken with immediate effect.

Patient satisfaction with dentist facial expression and feedback related to its percentage slightly decreased because, in 2021 COVID Pandemic was going on, the students are covered with PPE kit, their expression and voice not clear to patients and we will definitely continue to be pleasing and welcoming nature to patients.

The above reason stated holds good for the small lacunae in thorough dental examination of the patient as only the positive findings were recorded and primary pressing issue was addressed, to reduce the contact exposure time, during the COVID pandemic but medical history was indeed thoroughly recorded.

Thanking You


Dr. Bhuvaneshwari

DEPARTMENT OF PERIODONTICS
TAGORE DENTAL COLLEGE & HOSPITAL
RATHINAMANGALAM, VANDALUR
CHENNAI-600 127.

06/01/2022

Chennai

From

The Patient Feedback Committee

Tagore Dental College and Hospital, Chennai

To

The Professor and Head

Department of Oral and Maxillofacial Surgery,

Tagore Dental College and Hospital, Chennai

Respected Sir

Sub: Suggestions regarding the feedback forms submitted for the year 2021

This is to bring it to your kind notice regarding the Patient feedback forms submitted by your department for the year 2021; the following points are suggested regarding the same for the betterment of patients' service and take immediate action.

1. Only 83% of patients were comfortable with department waiting area, so it is suggested to increase number of chairs in waiting area and provide lights and fans for patients comfort.

Thanking you



Chairman

Patient Feedback Committee

Date:07.01.2022

From

Dr.S.Jimson

Professor & Head

Department of Oral & Maxillofacial Surgery

Tagore Dental College & Hospital

To

Dr.C.J.Venkatakrishnan

The Principal

Tagore Dental College & Hospital

Sub: Measures taken to improve the patients' feedback for the year 2021.

Respected Sir,

This is to bring to your notice that following the measures that were taken according to the suggestions given by the Patient Feedback Committee based on the patients' feedback for the year **2021**.

- **Feedback Question No.16**

About 83 % of patients' feel the waiting area as comfortable, only 17 % of patients' are felling that the waiting area is not comfortable.

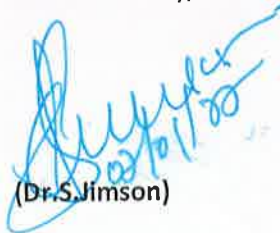
- **Measures taken:**

The waiting area will made comfortable by providing adequate number of comfortable chairs and fans in the waiting area.

There was no negative feedback from our patients' this year. We will continue to maintain this positive feedback by providing quality dental treatment to our patients' in the coming years.

Thanking you.

Yours Sincerely,



(Dr.S.Jimson)

Dr. S.JIMSON, M.D.S.,
T.N. Reg. No. 2187
Professor & Head,
Dept. of Oral & Maxillofacial Surgery
TAGORE DENTAL COLLEGE & HOSPITAL
Rathinamangalam, Vandalur (P.O.)
Chennai-600 127.

06/01/2022

Chennai

From

The Patient Feedback Committee

Tagore Dental College and Hospital, Chennai

To

The Professor and Head

Department of Pedodontics,

Tagore Dental College and Hospital, Chennai

Respected Sir

Sub: Suggestions regarding the feedback forms submitted for the year 2021

This is to bring it to your kind notice regarding the Patient feedback forms submitted by your department for the year 2021; the following points are suggested regarding the same for the betterment of patients' service and take immediate action.

1. Only 84% patients felt that treatment offered was not painful. Committee suggested the doctors to follow advanced pain management techniques and to inform the patient parent regarding the step wise treatment plan.

Thanking you



Chairman

Patient Feedback Committee

07-01-2022

From

The Head of the Department,
Department of Pediatric and Preventive dentistry,
Tagore Dental College and Hospital,
Chennai.

To

The Principal,
Tagore Dental College and Hospital,
Chennai.

Sub : Regarding the suggestions given to the department on the patient feedback forms submitted for the year 2021.

This is to bring to your kind notice regarding the suggestions given to the department on the feedback forms submitted for the year 2021. It was found that there was an overall improvement in patient services when compared to 2020. 84% of the patients reported that the treatment was not painful, remaining 16% said that the treatment was painful .

For better pain management in children ,local anaesthesia will be administered with lesser guage needles. For patients with dentoalveolar abscess and chronic pain history antibiotic regimen will be prescribed prior to the procedure for better anesthetic effect . Also LA gels with Eutectic combinations , insulin syringes will be used for better pain control and inturn better behavior management.

Thanking you.

Yours sincerely,

06/01/2022

Chennai

From

The Patient Feedback Committee

Tagore Dental College and Hospital, Chennai

To

The Professor and Head

Department of Orthodontics,

Tagore Dental College and Hospital, Chennai

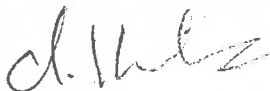
Respected Mam

Sub: Suggestions regarding the feedback forms submitted for the year 2021

This is to bring it to your kind notice regarding the Patient feedback forms submitted by your department for the year 2021; the following points are suggested regarding the same for the betterment of patients' service and take immediate action.

1. Only 88% patients felt that treatment offered was not painful. Patient feedback Committee suggested the doctors to follow advanced pain management techniques.

Thanking you



Chairman

Patient Feedback Committee

10/01/2022

FROM

DR.K. Balaji
Head of the Department
Dept of Orthodontics
Tagore Dental College & Hospital

TO

The Principal
Tagore Dental College & Hospital

Respected Sir,

Subject: suggestion regarding the feedback forms submitted for the academic year – 2021

With reference to the communication and valuable suggestion received, from the patient feedback committee, for the year 2021, the following action has been taken with immediate effect.

This is to bring to your kind notice that the following measures have been taken regarding grievances in patient feedback. The overall percentage shows improvement than the previous year. This is to bring to your notice that in orthodontic treatment there might be slight pain due to reactivation of the orthodontic appliance and sometimes due to accidental pricks of wires, brackets etc. We assure you that adequate care will be taken to provide painless treatment and if deemed necessary painkillers will be prescribed for the patients.

Thanking you,



Head of the Department,

Department of Orthodontics

Dr. K. BALAJI, MDS
PROF. & HOD

Department of Orthodontics
TAGORE DENTAL COLLEGE AND HOSPITAL
RATHINAMANGALAM, VANDALUR (P.O)
CHENNAI-600 127.

06/01/2022

Chennai

From

The Patient Feedback Committee

Tagore Dental College and Hospital, Chennai

To

The Professor and Head

Department of Prosthodontics,

Tagore Dental College and Hospital, Chennai

Respected Sir

Sub: Suggestions regarding the feedback forms submitted for the year 2021

This is to bring it to your kind notice regarding the Patient feedback forms submitted by your department for the year 2021; the following points are suggested regarding the same for the betterment of patients' service and take immediate action.

1. Only 84.4% patients did not wait for long to have an appointment. Patient feedback Committee suggested to maintain an appointment register so that there will not be any clubbing of patients
2. Only 84 % patients were satisfied with working hour of clinic so it was suggested to explain the patient regarding all the appointment date and time option available.

Thanking you



Chairman

Patient Feedback Committee

10 JANUARY 2022,

CHENNAI

To

The Patient Feedback Committee

Tagore dental college and hospital

Chennai

FROM

The Professor and head

Department of prosthodontics

Tagore dental college and hospital

Respected sir ,

(SUB : Regarding the suggestions given for the department of prosthodontics on the patient feedback forms submitted for the year 2021)

This is to bring to your kind notice regarding the suggestions given for the department of prosthodontics on the patient feedback forms submitted for the year 2021

1. 15.6% of the patients gave feedback that waiting time for an appointment is long, and feedback committee has suggested to maintain appointment register. Appointment register has suggested by the committee is already being maintained .Due to in-between patients covid – 19 sterilization protocol procedures, the waiting time is little longer. Students and PG's are being trained to reduce the waiting time as much as possible, simultaneously following appointment schedule and covid – 19 protocol too
- 2 . 16% of the patients gave feedback that they were not satisfied with the working hours of the clinic .As suggested by the feedback committee , all the patients will be explained in detail regarding all the appointment dates and time options available

Thanking you,

Yours sincerely,

Dr. C.J. VENKATA KRISHNAN
PROF. & HOD
Department of Prosthodontics
TAGORE DENTAL COLLEGE AND HOSPITAL
Rethinamangalam, Vandalur (P.O)
Chennai-600 127.

(Dr. C. J. Venkatakrishnan)

For,

Jacob
11/1/22

DR. C.V. VENKATA KRISHNAN
PROF & HOD
Department of Psychiatry
SRI SATHYANARAYANA COLLEGE AND HOSPITAL
Chennai-600 131.

[Handwritten signature]
Date: _____

06/01/2022

Chennai

From

The Patient Feedback Committee

Tagore Dental College and Hospital, Chennai

To

The Professor and Head

Department of Conservative dentistry and Endodontics,

Tagore Dental College and Hospital, Chennai

Respected Sir

Sub: Suggestions regarding the feedback forms submitted for the year 2021

This is to bring it to your kind notice regarding the Patient feedback forms submitted by your department for the year 2021; the following points are suggested regarding the same for the betterment of patients' service and take immediate action.

1. Only 81.5% patients did not wait for long to have an appointment. Patient feedback Committee suggested to maintain an appointment register so that there will not be any clubbing of patients

Thanking you



Chairman

Patient Feedback Committee

PATIENT FEEDBACK FORM 2021

FROM

7.01.2022

The Head of the Department
Department of Conservative dentistry and Endodontics,
Tagore dental college and hospital,
Chennai.

TO

The Principal,
Tagore dental college and hospital,
Chennai .

Respected sir ,

(Subject: Reply to suggestions given by the patient feedback forms given in the year 2021 reg: -)

This is to bring to your kind notice that there was an overall improvement in the patient services when compared to the previous year. The following measures undertaken to improve the patient needs and services.

- 1) We have new patient appointment register so that clubbing of patients will be avoided in upcoming months.

Thanking you,

Yours sincerely,


11/1/22
(HEAD OF THE DEPARTMENT)



TAGORE DENTAL COLLEGE & HOSPITAL

Rathinamangalam, Melakkottaiyur Post, Chennai -600 127, Ph: 30102222

Recognized by The Dental Council of India, New Delhi

Affiliated to the Tamilnadu Dr. M.G.R. Medical University, Chennai.

FEEDBACK COMMITTEE

Email: tdchfeedbackcommittee@gmail.com

TDC&H/F.C/2022/6

23.2.22

TO,

PATIENT FEEDBACK COMMITTEE

TAGORE DENTAL COLLEGE AND HOSPITAL

THROUGH,

THE PRINCIPAL

TAGORE DENTAL COLLEGE AND HOSPITAL

RESPECTED SIR/MADAM,

SUB: SUGGESTIONS REGARDING THE FEEDBACK FORMS SUBMITTED FOR THE YEAR 2021

THIS IS TO BRING TO YOUR KIND NOTICE REGARDING PATIENT FEEDBACK REPORT SUBMITTED BY YOUR COMMITTEE FOR THE YEAR 2021

THE FOLLOWING POINTS ARE NOTED REGARDING THE SAME FOR THE BETTERMENT OF THE COLLEGE AND TAKE IMMEDIATE ACTIONS:

1. PATIENTS REQUESTED COMFORTABLE WAITING AREA IN ORAL SURGERY AND PROSTHODONTICS.
2. FACIAL EXPRESSION OF THE DENTIST NEEDS TO BE IMPROVED IN PERIODONTICS.
3. PAINLESS TREATMENT HAS TO BE INCORPORATED IN ENDODONTICS AND ORTHODONTICS.

THANKING YOU

DR. K. BALAJI

CONVENOR

DR. VENKATAKRISHNAN

CHAIRMAN

DR. G. J. VENKATA KRISHNAN, M.D.S., Ph.D.,
PRINCIPAL

DR. VENKATAKRISHNAN

Chairman

DR. BALAJI.K

Convenor

DR. ASOKAN

Member

DR. NARASIMMAN

Member

DR. DR. SHOBANA

Member

DR. MAHALAKSHMI

Member

DR. SHANTHINI PRIYA

Member

DR. JAISANTOSH

Member

DR. ANISHA

Member

DR. RATHINAVEL PANDIAN

Member

DR. MAKESH RAJ

Member

DR. PARTHASARATHY

Member

MemberMemberMember



TAGORE DENTAL COLLEGE & HOSPITAL

Rathinamangalam, Melakkottaiyur Post, Chennai -600 127. Ph : 044-30102222

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PATIENT FEEDBACK COMMITTEE

Email: patientfeedback@tagoredch.in

Dr. C.J.Venkatakrishnan

(Chairman)

Dr. K. Balaji

(Convenor)

MEMBERS

Dr. B.Anandh

Dr. K.Mahalakshmi

Dr. M.S.Mugil

Dr.P.Suganya

Dr.S.Lavanya

Dr.K.Mahalakshmi (PHD)

Dr.Pragadeesh

TO

02.03.2022

THE FEEDBACK COMMITTEE

TAGORE DENTAL COLLEGE AND HOSPITAL

RESPECTED SIR,

SUB: Regarding suggestions given by the feedback committee on the patient feedback report for the year 2021.

It is to bring to your kind notice that the following actions were taken on the

suggestions given from the feedback committee.

1. As per the request of the patients, additional chairs are placed in the waiting area and PGs and students are being trained to reduce the waiting time.
2. Staffs and students were instructed to maintain a pleasant facial expression to the patients.
3. Adequate measures for reducing pain such as painkillers may be prescribed for patients if deemed necessary.

DR.K.BALAJI

Convenor

DR.C.J.VENKATAKRISHNAN

Chairman